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Workforce Management

Client Section

5/2/2025

Client Section

- **ConfigServiceClientTimeout**
- **SOAPTimeout**

ConfigServiceClientTimeout

Default Value: No default value

Valid Values: Any positive integer

Changes Take Effect: After the application restart

Dependencies: None

Introduced: 8.5.220.15

Specifies the number of seconds to wait for the response from the Configuration Server before timing out.

Important

If this option value is not set to use a specific value the default value from the third party library is 30 sec.

SOAPTimeout

Default Value: 60

Valid Values: Any positive integer

Changes Take Effect: After restart

Dependencies: None

This option is mandatory.

Specifies the time interval (in seconds) to wait for a response from WFM Server before timing out.