



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workforce Management

AgentTrading Section

12/17/2025

AgentTrading Section

- [AllowAccessToOthersSchedule](#)
- [AllowScheduleTrading](#)
- [AllowNoComments](#)
- [TradeOnlyInsideTeam](#)

AllowAccessToOthersSchedule

Default Value: true

Valid Values: true, false

Changes Take Effect: Immediately

Dependencies: [AllowScheduleTrading](#)

This option is mandatory.

Specifies whether or not agents can see other agents' schedules in the **Schedule > Trading** view in WFM Web for Agents.

If this option value is set to true, agents can see other agents' schedules in the **Schedule > Trading** view.

Tip

You must first enable schedule trading for agents. See the [AllowScheduleTrading](#) configuration option.

AllowNoComments

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Dependencies: None

Specifies whether or not agents can enter comments when working with shift trades.

If this option value is set to true, agents cannot enter comments while working with shift trades.

AllowScheduleTrading

Default Value: true

Valid Values: true, false

Changes Take Effect: Immediately

Dependencies: None

This option is mandatory.

Specifies whether or not the Trading functionality is enabled for agents.

If set to `true`, trading is enabled and the **Trading** module is visible to agents in the WFM Web for Agents interface. If set to `false`, trading functionality is disabled and does not appear in the agent's UI.

TradeOnlyInsideTeam

Default Value: true

Valid Values:

Changes Take Effect: Immediately

Dependencies: `AllowScheduleTrading`, `AllowAccessToOthersSchedule`

This option is mandatory.

Specifies which schedules agents can see.

If this option value is set to `true`, agents see only schedules of other agents who are in the same team. If set to `false`, agents see schedules of other agents who belong to the same site.

Tip

When running WFM Server 8.5.206 or earlier with WFM Web, use this configuration option to control agents' schedule trading options (with whom they can trade). When running WFM Server 8.5.207 or later with Web, use the **[AgentSchedule]** `AccessLevel` configuration option to control agents' schedule trading options.