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Workforce Management

Client Section

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Client Section

- **CfgServerRequestTimeout**
- **SOAPTimeout**

CfgServerRequestTimeout

Default Value: 15

Valid Values: Any positive integer between 1 and 3600.

Changes Take Effect: Immediately

Dependencies: None

This option is mandatory.

Specifies the number of seconds to wait for a response from Configuration Server before timing out.

Use this option when requesting the list of objects from Configuration Server for synchronization purposes. The value should be increased in configurations with a high number of objects or slow network connections.

SOAPTimeout

Default Value: 60

Valid Values: Any positive integer between 1 and 3600.

Changes Take Effect: Immediately

Dependencies: None

This option is mandatory.

Specifies the number of seconds to wait for the response from WFM Server before timing out.