



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

intelligent Workload Distribution

ixn Section

4/22/2025

ixn Section

- capture_point_id
- default_media_type
- department_id
- interaction_subtype
- interaction_type
- priority
- process_id
- request_submit_timeout
- solution_id

capture_point_id

Default Value:

Valid Values: The valid name of capture point identifier

Changes Take Effect: After restart

iWDWeb requires a capture point identifier used to submit interaction to Interaction Server.

Provide the capture point identifier

default_media_type

Default Value: workitem

Valid Values: The valid name of media type

Changes Take Effect: After restart

iWDWeb requires a media type of interaction used to submit it to Interaction Server.

Provide the media type

department_id

Default Value:

Valid Values: The valid name of department identifier

Changes Take Effect: After restart

iWDWeb requires a department identifier used to submit interaction to Interaction Server.

Provide the department identifier

interaction_subtype

Default Value: InboundNew

Valid Values: The valid name of interaction subtype from Interaction Subtype Business Attribute

Changes Take Effect: After restart

A subtype of interaction used in submit it to Interaction Server.

Provide the interaction subtype

interaction_type

Default Value: Inbound

Valid Values: The valid name of interaction type from Interaction Type Business Attribute

Changes Take Effect: After restart

A type of interaction used in submit it to Interaction Server.

Provide the interaction type

priority

Default Value: 2

Valid Values: The value of priority

Changes Take Effect: After restart

An interaction priority used to submit it to Interaction Server.

Provide the interaction priority

process_id

Default Value:

Valid Values: The valid name of process identifier

Changes Take Effect: After restart

iWDWeb requires a process identifier used to submit interaction to Interaction Server.

Provide the process identifier

request_submit_timeout

Default Value: 10

Valid Values: The value of submit protocol timeout

Changes Take Effect: After restart

Protocol timeout value for submit interaction to Interaction Server.

Provide the submit protocol timeout

solution_id

Default Value:

Valid Values: The valid name of solution identifier

Changes Take Effect: After restart

iWDWeb requires a solution identifier used to submit interaction to Interaction Server.

Provide the solution identifier