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Genesys Voice Platform

Supplementary Services Gateway

12/19/2025

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Options for this component are contained in the following configuration sections:

- **Common**
- **ems**
- **fm**
- **HTTP**
- **log**
- **SSG**
- **Tenant1**

Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

Power users: **Download a CSV file** containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
Common	enable-ipv6	1	At start/restart
ems	logconfig.MFSINK	• * *	immediately
ems	logconfig.TRAPSINK	• * *	At start/restart
fm	http_proxy		At start/restart
fm	request_wait_time	5000	At start/restart
HTTP	CertFile	<code>\$InstallationRoot\$/config/x509_certificate.pem</code>	After restart
HTTP	CertKeyFile	<code>\$InstallationRoot\$/config/x509_private_key.pem</code>	After restart
HTTP	CertPassword		After restart
HTTP	HTTPDefaultPage	SSG	After restart
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
HTTP	HTTPPort	9800	After restart
HTTP	HTTPSPort	9801	After restart
HTTP	ResponseHeaders	X-Frame-Options:DENY	After restart
HTTP	TLSType	SSLv23	After restart
log	all	../logs/SSG	immediately
log	debug	../logs/SSG	immediately
log	expire	7 day	immediately
log	interaction	../logs/SSG	immediately
log	segment	10000	immediately
log	standard	../logs/SSG	immediately
log	time_convert	local	immediately
log	trace	../logs/SSG	immediately
log	verbose	standard	immediately
SSG	CleanIntervalSecs	180	After restart
SSG	ClientPortToTServer		After restart
SSG	ConnRetryIntervalSecs	120	After restart
SSG	fips_enabled	False	After restart
SSG	InitiatedCallRetryFlag	1	After restart
SSG	MaxAttemptsLimit	25	After restart
SSG	MaxDBConnPoolSize	7	After restart
SSG	MinDBConnPoolSize	3	After restart
SSG	pacing.BatchLimit	TotalPorts	After restart
SSG	pacing.caps.CallRequestsPerSecond	30	After restart
SSG	pacing.EqualPriorityToNewArrival	false	After restart
SSG	pacing.NextRetryIntervalSecs	10	After restart
SSG	pacing.PortLoadFactor	100	After restart
SSG	pacing.QLowWatermark	25	After restart
SSG	pacing.SlotCalculation	Proportionate	After restart
SSG	PAssertedIdentityUsage	0	After restart
SSG	RegRetryIntervalSecs	120	After restart
SSG	ReqAccOnResourceDNErrTimeOutSecs	900	After restart
SSG	ReqAccOnSIPSCConnErrTimeOutSecs	900	After restart
SSG	TimeToLiveLimitMins	1440	After restart
Tenant1	AccessGroup		After restart
Tenant1	DialPrefix		After restart
Tenant1	RPDN		After restart
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
Tenant1	TGDN		After restart
Section	Option	Default	Changes Take Effect