



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Voice Platform

[gvp.policy.sqa](#) Section

gvp.policy.sqa Section

- **error.notification.threshold**

error.notification.threshold

Default Value: -1

Valid Values: An integer between 0 and 100 inclusive. Specify -1 to use RS' default setting.

Changes Take Effect: immediately

If the percentage of successful calls for an IVR Profile falls below this threshold during a service quality period, a notification is generated.