Genesys Voice Platform

gvp.policy.sqa Section

5/12/2025

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- error.notification.threshold

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Default Value: -1
Valid Values: An integer between 0 and 100 inclusive. Specify -1 to use RS' default setting.
Changes Take Effect: immediately

If the percentage of successful calls for an IVR Profile falls below this threshold during a service quality period, a notification is generated.