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Genesys Mobile Services

match-interaction Section

12/19/2025

match-interaction Section

- `_access_code`
- `_access_number`
- `_phone_number`

`_access_code`

Default Value: No default value
Valid Values: Phone number
Changes Take Effect: Immediately

This option is mandatory.

Access code returned as a result of request-access. Note: Request parameter.

`_access_number`

Default Value: No default value
Valid Values: Phone number
Changes Take Effect: Immediately

This option is mandatory.

Number that the customer called.
Note: Request parameter.

`_phone_number`

Default Value: No default value
Valid Values: Phone number
Changes Take Effect: Immediately

Note: Request parameter.

Number of the mobile phone where the service request originated.