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## Genesys Mobile Services

openmedia or openmedia.<service-name> Section

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These openmedia options enable you to configure the openmedia media used by the Digital Channel APIs. See [Configuring Digital Channels](#) for further details.

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## allow\_overwrite

**Default Value:** false

**Valid Values:** true, false

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110.07

If true, enables Open Media API queries to overwrite the default Interaction Type, Subtype, and Media Type set in the Open Media service configuration. If you do not configure the options `interaction_type`, `interaction_subtype`, and `media_type`, you must set `allow_overwrite` to true and provide the Interaction Type, Subtype, and Media Type in your REST queries.

## endpoint

**Default Value:** Environment:Default

**Valid Values:** <TenantName>:<InboundQueueName>

**Changes Take Effect:** Immediately

**Introduced:** 8.5.110.07

Any string that combines a valid Tenant Name and a valid Interaction Queue name, separated by a colon: <TenantName>:<InboudQueueName>

TenantName should match one of the Tenants assigned to the Interaction Server application.

## interaction\_subtype

**Default Value:** No default value  
**Valid Values:** Any string  
**Changes Take Effect:** Immediately  
**Introduced:** 8.5.110.07

Interaction Subtype to assign to the interactions created by this service, for example, InboundNew. The Interaction Type must match one of the values listed in the **Business Attributes > Interaction Subtype** section of your configuration.

## interaction\_type

**Default Value:** No default value  
**Valid Values:** Any string  
**Changes Take Effect:** Immediately  
**Introduced:** 8.5.110.07

Interaction Type to assign to the interactions created by this service, for example, Inbound. The Interaction Type must match one of the values listed in the **Business Attributes > Interaction Type** section of your configuration.

## media\_type

**Default Value:** No default value  
**Valid Values:** Any string  
**Changes Take Effect:** Immediately  
**Introduced:** 8.5.110.07

Media Type to assign to the interactions created by this service, for example, workitem. The Media Type must match one of the values listed in the **Business Attributes > Media Type** section of your configuration.