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Genesys Mobile Services

email.<service-name> Section

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- `disable_authentication`
- `mailbox`
- `password`
- `endpoint`
- `max_files`
- `username`
- `file_types`
- `max_size`

disable_authentication

Default Value: true

Valid Values: true, false

Changes Take Effect: Immediately

Introduced: 8.5.108.02

If true, disables Basic Authentication for email.

endpoint

Default Value: Environment:default

Valid Values: <TenantName>:<EmailServerEndpointName>

Changes Take Effect: Immediately

Introduced: 8.5.104.04

This option defines the eServices Email Server endpoint that will be used to submit Email interactions for this service. The string value must combine a valid tenant name and a valid Email Server endpoint name from this tenant, separated by a colon: <TenantName>:<EmailServerEndpointName>

- TenantName must correspond to one of the Tenants assigned to the connected Email Server application.
- EmailServerEndpointName is the value of one of the keys in the endpoints section of the connected Email Server application and is a reference to the queue into which this email will be submitted.

file_types

Default Value: pdf,doc,txt,jpg,png,gif,bmp,zip

Valid Values: A comma-delimited list of file extensions

Changes Take Effect: Immediately

Introduced: 8.5.104.04

A list of the file types that a client can attach to an email.

mailbox

Default Value: Empty string
Valid Values: Valid email address
Changes Take Effect: Immediately
Introduced: 8.5.110.07

The address of the mailbox to which the email must be delivered. This value overrides any configured mailbox in the Email Server Java application.

max_files

Default Value: 10
Valid Values: Any positive integer
Changes Take Effect: Immediately
Introduced: 8.5.104.04

The maximum number of files that a client can attach to an email.

max_size

Default Value: 3145728
Valid Values: Any positive integer
Changes Take Effect: Immediately
Introduced: 8.5.104.04

The maximum total size of all files that a client can attach to an email.

password

Default Value: Empty string
Valid Values: Any string
Changes Take Effect: Immediately
Introduced: 8.5.108.02

Defines a password for the email channel or service.

username

Default Value: Empty string
Valid Values: Any string
Changes Take Effect: Immediately
Introduced: 8.5.108.02

Defines a username for the email channel or service.