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Genesys Mobile Services

elasticsearch Section

12/13/2025

elasticsearch Section

- `allowedServiceTypes`
- `server`
- `enabled`
- `urlPattern`

allowedServiceTypes

Default Value: "*"

Valid Values: String

Changes Take Effect: Immediately

Comma-separated list of the service types allowed to publish conversations to the elastic server. The service types are String or DBIDs matching the Business Attributes `mapping`; for example: Identification, Special Offers.

enabled

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Set to true to push conversations to elastic search when services are completed.

server

Default Value: No default value

Valid Values: String

Changes Take Effect: Immediately

Elastic Search server URL; for instance: `http://gax1dev:1664`.

urlPattern

Default Value:

Valid Values:
Changes Take Effect:

Pattern to append to the server URL; for instance: `${service.type}-${date.year}.${date.month}.${date.day}/service/${service.id}`. The possible pattern variables are:

- `date.year`
- `date.month`
- `date.day`
- `service.type`
- `service.id`