Genesys Mobile Services

elasticsearch Section

12/13/2025

elasticsearch Section

- allowedServiceTypes
- enabled
- server
- urlPattern

allowedServiceTypes

Default Value: '"*"
Valid Values: String
Changes Take Effect: Immediately

Comma-separated list of the service types allowed to publish conversations to the elastic server. The service types are String or DBIDs matching the Business Attributes mapping; for example: `Identification,Special Offers`.

enabled

Default Value: false
Valid Values: true, false
Changes Take Effect: Immediately

Set to `true` to push conversations to elastic search when services are completed.

server

Default Value: No default value
Valid Values: String
Changes Take Effect: Immediately

Elastic Search server URL; for instance: `http://gax1dev:1664`.

urlPattern

Default Value:

Valid Values:
Changes Take Effect:

Pattern to append to the server URL; for instance: `${service.type}-${date.year}.${date.month}.${date.day}/service/${service.id}`. The possible pattern variables are:

- `date.year`
- `date.month`
- `date.day`
- `service.type`
- `service.id`