Genesys Mobile Services

Change History

4/25/2025

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The following options have been added or changed in version 8.5.211.02:

- Option _enable_notification_reminder was modified.
- Option _notification_reminder_buffer was modified.

The following options have been added or changed in version 8.5.210.02:

- The _number_of_days option was introduced.

The following options have been added or changed in version 8.5.209.02:

- The config section was introduced.
- The _max_time_slots option was introduced.
- The _state_event_delay option was introduced.
- The _agent_preview_set_notready_reason_attribute option was introduced.
- The _agent_preview_set_notready_reason_key option was introduced.

The following options have been added or changed in version 8.5.208.09:

- The _urs_vq_priority_min option was introduced.
- The _urs_vq_priority_max option was introduced.
- The _urs_extension_data option's documentation was updated.

The following options have been added or changed in version 8.5.207.05:

- The strategy-class option was deprecated.
- The create-schema option was deprecated.
- The cassandra-schema-delay option was deprecated.
- The create-tables option was introduced.
- The secured option was introduced.

The following options have been added or changed in version 8.5.205.01:

- The _urs_ewt_vq option was modified.

The following options have been added or changed in version 8.5.203.02:

- The native-port option was introduced.

- The port was deprecated.

The following options have been added or changed in version 8.5.202.03:

- The _urs_extension_data option was introduced.
- The enable-contextual-help was introduced.

The following options have been added or changed in version 8.5.201.04:

Callback

- The _agent_preview_timeout_set_notready option was introduced.
- The _agent_preview_set_notready_reason option was introduced.
- The _agent_first_via_tg option was introduced.
- The _trunk_group option was introduced.

The following options have been added or changed in version 8.5.200.07:

Callback

- The _statistic_ewt_upper_bound option was introduced.
- The _fix_plus_on_int_phone_numbers option was introduced.
- The _enable_reject_out_of_office_hours option was introduced.
- The default value of _returned_keys was modified.

GMS Configuration

- The following options were added to configure the **Services and Tools** panel introduced in this release: enable-config, enable-downloaddfm, enable-logger, enable-logger-error, enable-metrics, enable-patterns, enable-resources, enable-sample.

The following options have been added or changed in version 8.5.114.09:

Callback

- The _filter_keys option was introduced.
- The _returned_keys option was introduced.
- The _target option was modified.

GMS Configuration

- The fcm.body option was introduced.
- The fcm.title option was introduced.
- The debug.fcm.apiKey option was introduced.

- The options of the lab section were moved to the features section.

The following options have been added or changed in version 8.5.112.05:

Callback

- The _max_queue_wait option was introduced.
- The _urs_vq_priority_boost_on_connect option was introduced.

GMS Configuration

- The enable_notification_hybrid_mode option was deprecated.
- The enable option was added.
- The logged-classes option was added.
- The stored-classes option was added.
- The fcm.apiKey option was added.
- The pushEnabled option was modified.

The following options have been added or changed in version 8.5.111.08:

- The default value of _throttle_request_parameters_limit was modified.

The following options have been added or changed in version 8.5.111.04:

GMS Configuration

- The callback_column_alias option was introduced.
- The _enable_throttle_header_parameters option was introduced.
- The *No results* option was introduced.
- The filter-keys option was introduced.
- The returned-keys option was introduced.
- The enable_notification_hybrid_mode option was introduced.
- The max_message_size option was introduced.
- The enable-bulk-cancel-and-export-callback option was renamed disable-bulk-cancel-and-export-callback.

Callback Service

- The _enable_throttle_header_parameters option was introduced.
- The _enable_in_queue_checking option was modified.

The following options have been introduced or modified in version 8.5.110.07:

GMS Configuration

- The version option was modified.

- The enable-bulk-cancel-and-export-callback option was introduced.

Callback Service

- The _throttle_request_parameters_limit option was introduced.

- The _request_ewt_service option was introduced.

- The _throttle_customer_number_limit option was discontinued.

- The openmedia.<service-name> section was added.

The following options have been added or modified in version 8.5.109.08:

Callback

- The _target option was introduced.

The following options have been added or modified in version 8.5.109.05:

GMS Configuration

- The enable_notification_mode option was introduced.

The following options have been added or modified in version 8.5.108.02:

GMS Configuration

- The disable_authentication option was introduced in the **chat.<service-name>** section.

- The username option was introduced in the **chat.<service-name>** section.

- The password option was introduced in the **chat.<service-name>** section.

- The disable_authentication option was introduced in the **email.<service-name>** section.

- The password option was introduced in the **email.<service-name>** section.

- The username option was introduced in the **email.<service-name>** section.

The following options have been added or modified in version in 8.5.104.04:

GMS Configuration

- The **default_chat_endpoint** option from the **chat** section and the **chat_endpoint** option from the **chat service** section were renamed to endpoint.

- The escape_html option from the **chat** and **chat service** sections was deprecated and should not be used. The default value was changed to `false`.

- The typing_preview option was introduced.