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Genesys Info Mart

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gim-export Section

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Use this configuration section to control the behavior of the job that exports data from the Info Mart database (Job_ExportGIM). This Data Export functionality, which was originally introduced for Genesys Engage cloud deployments, is supported for on-premises deployments starting with release 8.5.011.22. For more information about the Data Export feature (also known as BI Data Feed), see "About Data Export" in the [Reporting in the cloud](#) document or the [Physical Data Model](#) for your RDBMS.

chunk-size-seconds

Default Value: 86400

Valid Values: Any positive integer

Changes Take Effect: On the next run of Job_ExportGIM

Dependencies: None

Introduced: 8.5.005

Specifies the size of the time interval, in seconds, for which data is exported in each job.

days-to-keep-output-files

Default Value: 14

Valid Values: Any positive integer

Changes Take Effect: On the next run of Job_ExportGIM

Dependencies: None

Introduced: 8.5.005

Specifies how many days to store exported files before deleting them.

max-retries

Default Value: 3

Valid Values: Any non-negative integer

Changes Take Effect: On the next run of Job_ExportGIM
Dependencies: None
Introduced: 8.5.005

Specifies the maximum numbers of retries the job does in the case of intermittent failures before failing the job.

output-directory

Default Value: output
Valid Values: Valid directory path (might not exist)
Changes Take Effect: On the next run of Job_ExportGIM
Dependencies: None
Introduced: 8.5.005

Specifies the directory where exported files are stored.

output-files-encoding

Default Value: utf8
Valid Values: Character encoding supported by Java
Changes Take Effect: On the next run of Job_ExportGIM
Dependencies: None
Introduced: 8.5.005

Specifies the character encoding for exported files. For Java-supported encodings, see [Supported Encodings](#).

retry-delay-seconds

Default Value: 30
Valid Values: Any non-negative integer
Changes Take Effect: On the next run of Job_ExportGIM
Dependencies: None
Introduced: 8.5.005

Specifies the amount of time, in seconds, that the job waits in the case of intermittent failure before attempting to run again.

start-date

Default Value: No default value
Valid Values: Any date after 1970 in the format yyyy-mm-dd hh:mm:ss
Changes Take Effect: On the next run of Job_ExportGIM
Dependencies: days-to-keep-discards-and-job-history \geq days-to-keep-gim-facts
Introduced: 8.5.005

Specifies the earliest date for which Job_ExportGIM exports data, and then continues with incremental

exports. If no date is specified (the default), Job_ExportGIM starts exporting from the beginning of the Info Mart data.

Important:

- This option applies only when the directory in which the exported files will be stored — in other words, the directory specified by the **output-directory** option — is empty.
- This option is not supported when audit log retention time is shorter than facts retention time.

thread-pool-size

Default Value: 10

Valid Values: Any positive integer

Changes Take Effect: On the next run of Job_ExportGIM

Dependencies: None

Introduced: 8.5.005

Specifies the maximum number of worker threads that are used to export data concurrently.

use-export-views

Default Value: false

Valid Values: true, false

Changes Take Effect: On the next run of Job_ExportGIM

Dependencies: None

Introduced: 8.5.009.20

Controls whether Genesys Info Mart will export data using export views, which represent a snapshot of the Info Mart schema at the time the export views were created.

- **false**—Genesys Info Mart will export data using the current schema. The export might include schema changes, such as new or renamed tables or columns, that occurred as part of a recent Info Mart migration.
- **true**—Genesys Info Mart will export data using export views. The export will include the same tables and columns as the previous export(s), regardless of any schema changes resulting from migration(s) that may have occurred in the interim.

encrypt-certificate

Default Value: No default value

Valid Values: Valid path and file name.

Changes Take Effect:

Dependencies: None

Introduced: 8.5.116.20

Specifies the full path and file name of the certificate Genesys Info Mart uses to encrypt exported ZIP files.

If the option is not specified (the default value), Genesys Info Mart does not encrypt the exported files.