Genesys Engage Digital (eServices)

channel-any_name_for_mms_mm7 Section

4/7/2025

channel-any_name_for_mms_mm7 Section

- driver-classname
- inbound-route
- reconnection-timeout
- x-debug-mode
- x-jsms-config-file

driver-classname

Default Value: com.genesyslab.mcr.smserver.channel.sms_mms.jsms_mm7.MM7Driver
Valid Values: com.genesyslab.mcr.smserver.channel.sms_mms.jsms_mm7.MM7Driver
Changes Take Effect: After restart

Specifies the class name of the driver used to connect to a media service provider.

inbound-route

Default Value: tenant_dbid:endpoint_name_for_MMS
Valid Values: Any string
Changes Take Effect: After restart

This option defines the endpoints for inbound messages arriving from the media channel. The option value includes a tenant ID, to refer to corresponding endpoints section, and the name of an option inside that section.

For example, **101:mms_queue** refers to the **mms_queue** option in the **endpoints:101** section.

reconnection-timeout

Default Value: 180
Valid Values: Any integer greater than or equal to 10.
Changes Take Effect: After restart

Specifies the delay, in seconds, before DMS starts the reconnection procedure for this media channel if the connection was lost.

x-debug-mode

Default Value: false
Valid Values: true, false
Changes Take Effect: After restart

If set to true, an extended form of logging is set for the driver. If set to false, a reduced form of logging is set for the driver.

x-jsms-config-file

Default Value: ./media-channel-drivers/channel-smsmms/jsms-mm7.conf
Valid Values: The full name of the jSMS configuration file
Changes Take Effect: After restart

Specifies the name and location of the configuration file for the jSMS implementation. If a full path is not specified, DMS searches its current (working) folder for the file. This option applies to jSMS drivers.

The parameters of the jSMS configuration file are described in the file located at **<DMS_Folder>\media-channel-drivers\channel-smsmms\lib\jsms\bin\jsms.conf**, and in the jSMS User's Guide located at **<DMS_Folder\media-channel-drivers\channel-smsmms\lib\jsms\ docs\users_guide.pdf**.

The jSMS configuration file **jsms.conf** specifies the jSMS license that is needed to activate MMS/MM7 service in the driver. Genesys provides jSMS MMS/MM7 licenses to customers on requests. The following is an example only:

```
license.company=Genesys Telecommunications Laboratories, Inc
license.serial-nr=45383732
license.version=2.9
license.type=RUNTIME LICENSE
license.sig=JsshFtt5ffafst/4jsdydgGdvIUtfd^%FHytrfvhKMeVg==
license.modules=mm7
```