

GENESYS

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Genesys Engage Digital (eServices)

endpoints:tenant dbid Section

endpoints:tenant_dbid Section

endpoint name for MMS

· endpoint name for SMS paging

endpoint_name_for_MMS

Default Value: No default value

Valid Values: Valid queue name (from the tenant identified by tenant DBID)

Changes Take Effect: After restart

endpoint_name_for_MMS is a sample name. The option name is arbitrary, and serves as an endpoint name for reference from channel sections. The value is a queue in the corresponding Business Process. For example: mms-inbound = "MMS Inbound"

endpoint_name_for_SMS_paging

Default Value: No default value

Valid Values: Valid queue name (from the tenant identified by tenant DBID)

Changes Take Effect: After restart

endpoint_name_for_SMS_paging is a sample name. The option name is arbitrary, and serves as an endpoint name for reference from channel sections. The value is a queue in the corresponding Business Process; for example, sms-inbound = "SMS Paging Inbound"