

## **GENESYS**

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## Genesys Engage Digital (eServices)

Knowledge Manager

4/23/2025

## Knowledge Manager

Options for this component are contained in the following configuration sections:

• general

• training

security

## Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

**Power users: Download a CSV file** containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
general	log-file		At start/restart
general	log-level	debug	At start/restart
general	subject-body-header	false	At start/restart
general	update-cfg	true	At start/restart
security	disable-rbac	false	At start/restart
training	training-license	false	At start/restart
Section	Option	Default	Changes Take Effect