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## Genesys Engage Digital (eServices)

udata-filters

# udata-filters

- agent
- reporting
- esp
- router

## agent

**Default Value:**

**Valid Values:** any comma-separated list of user data keys

**Changes Take Effect:** Immediately

This option specifies a list of user data keys (separated by commas) that are to be excluded from protocol messages sent to agent applications.

## esp

**Default Value:**

**Valid Values:** any comma-separated list of user data keys

**Changes Take Effect:** Immediately

This option specifies a list of user data keys (separated by commas) that are to be excluded from protocol messages sent to ESP servers.

## reporting

**Default Value:**

**Valid Values:** any comma-separated list of user data keys

**Changes Take Effect:** Immediately

This option specifies a list of user data keys (separated by commas) that are to be excluded from user data in events sent to reporting engines such as Stat Server, ICON or a custom reporting engine.

## router

**Default Value:**

**Valid Values:** any comma-separated list of user data keys

**Changes Take Effect:** Immediately

This option specifies a list of user data keys (separated by commas) that are to be excluded from protocol messages sent to routing engines such as Universal Routing Server or a custom routing engine.