

GENESYS

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Genesys Engage Digital (eServices)

Interaction Server DAP

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These options are configured on the main Interaction Server DAP.

settings Section

- blob-chunk-size
- connection-string
- connections

- dbprotocol
- odbc-string
- queue-size

reconnection-pause

blob-chunk-size

Default Value: 1024 **Valid Values:** 1024-65535

Changes Take Effect: After restart of Interaction Server

Introduced: 8.5.100.18

Specifies, in bytes, the amount of data to be read from a BLOB in each iteration.

connection-string

Default Value: No default value

Valid Values: Any valid ODBC connection string

Changes Take Effect: After restart of Interaction Server

Introduced: 8.5.100.18

Configuring a connection string is described on the ODBC Connection page of the eServices

Deployment Guide.

connections

Default Value: 5 **Valid Values:** 1-50

Changes Take Effect: After restart of Interaction Server

Introduced: 8.5.100.18

Specifies the number of concurrent connections to the database.

dbprotocol

Default Value: odbc **Valid Values:** odbc

Changes Take Effect: After restart of Interaction Server

Introduced: 8.5.100.18

To enable an ODBC connection, this option must be present, with its value set to odbc. This option

has no other use.

odbc-string

Default Value: No default value

Valid Values: Any valid ODBC connection string

Changes Take Effect: After restart of Interaction Server

Introduced: 8.5.100.18

Configuring a connection string is described on the ODBC Connection page of the eServices

Deployment Guide. Consult the description of the connection-string option.

queue-size

Default Value: 20000 **Valid Values:** 50-65535

Changes Take Effect: Immediately

Introduced: 8.5.100.18

Specifies the maximum number of requests that can be stored in the queue of requests to the

database.

reconnection-pause

Default Value: 5000 Valid Values: 100-300000

Changes Take Effect: Immediately

Introduced: 8.5.100.18

Specifies, in milliseconds, the time between repeated attempts to connect to the database, test database integrity, initialize database values, or reconnect to the database when a connection is lost.