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Genesys Engage Digital (eServices)

whatsappsession-appname Section

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- ***channel-name***

channel-name

Default Value:

Valid Values: Value is comma separated list of DMS server names. Replace option name with the value of the channel name specified in driver's options.

Changes Take Effect: Immediately

Introduced: 9.1.007.07

Specifies DMS instances to be used for outbound interactions.

Note: It is not recommended to use both **whatsappsession.outbound-appname** option and **whatsappsession.appname** section at the same time.