Genesys Engage Digital (eServices)

applebcsession-channel Section

4/7/2025

applebcsession-channel Section

- *channel-name*

channel-name

Default Value:
Valid Values: Value is a new channel name. Replace option name with an old channel name.
Changes Take Effect: Immediately
Introduced: 9.1.007.07

Specifies new channel name to be used for outbound interactions.

Note: You must use this option only when you modify the channel name for some reason. You must not use this option to send new outbound messages through channel 2 (for example) that were originally submitted through channel 1. Additionally, it is not recommended to use both **applebcsession.outbound-channel** option and **applebcsession.channel** section at the same time.