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Genesys Engage Digital (eServices)

Genesys Driver for use with Genesys Hub

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Options for this component are contained in the following configuration sections:

- **channel-ghub**

Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

Power users: **Download a CSV file** containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
channel-ghub	allowed-content-types		Immediately
channel-ghub	driver-classname	com.genesyslab.mcr.smscenter.channel.ghub.drv.GHubDriver	After restart
channel-ghub	inbound-route	An empty string	After restart
channel-ghub	inbound-route-by-call	An empty string	After restart
channel-ghub	media-origin	generic-media	After restart
channel-ghub	media-type-chat-by-call	An empty string	After restart
channel-ghub	password	An empty string	After restart
channel-ghub	separate-chat-session	false	After restart
channel-ghub	ucs-in-use	true	After restart
channel-ghub	x-business-id	An empty string	After restart
channel-ghub	x-disable-reactions	true	Immediately
channel-ghub	x-disable-system-messages	true	Immediately
channel-ghub	x-hub-apikey	An empty string	After restart
channel-ghub	x-hub-baseurl	An empty string	After restart
channel-ghub	x-hub-channelid	An empty string	After restart
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
channel-ghub	x-hub-channeltype	An empty string	After restart
channel-ghub	x-hub-pull-reserve-time	300	After restart
channel-ghub	x-hub-pull-size	100	After restart
channel-ghub	x-hub-pull-timeout	10000	After restart
channel-ghub	x-hub-userid	An empty string	After restart
channel-ghub	x-media-subtype-chat	An empty string	After restart
channel-ghub	x-media-type-chat	An empty string	After restart
channel-ghub	x-phone-format	us	After restart
channel-ghub	x-preview-sent-url	true	After restart
Section	Option	Default	Changes Take Effect