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Genesys Engage Digital (eServices)

ucs-x Section

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ucs-x Section

- **ccid**
- **gws-auth-client-id**
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ccid

Default Value: An empty string

Valid Values: Any alphanumeric string

Changes Take Effect: After restart

Introduced: 8.5.200.02

Specifies the contact center ID of the tenant. This value will be overwritten if E-mail Server obtains the CCID from Configuration Server.

gws-auth-client-id

Default Value: An empty string

Valid Values: A valid client ID

Changes Take Effect: After restart

Introduced: 8.5.200.02

Specifies the registered client ID. The client ID is specific to the GWS authentication service.

gws-auth-path

Default Value: /auth/v3/oauth/token

Valid Values: A valid GWS authentication service API path

Changes Take Effect: After restart

Introduced: 8.5.200.02

Specifies the GWS authentication service API path.

gws-auth-url

Default Value: An empty string

Valid Values: The valid HTTP URL of the GWS authentication service; for example: `https://ucsx-g1-usw1.genhtcc.com`

Changes Take Effect: After restart

Introduced: 8.5.200.02

Specifies the GWS authentication service URL.

gws-grant-type

Default Value: `client_credentials`

Valid Values: `client_credentials`

Changes Take Effect: After restart

Introduced: 8.5.200.02

Specifies the grant type when requesting the OAuth2 bearer token from the GWS authentication service.

password

Default Value: An empty string

Valid Values: Any alphanumeric string

Changes Take Effect: After restart

Introduced: 8.5.200.02

Specifies the client secret in the GWS authentication service.

ucs-x-path

Default Value: `/ucs/v3/rest/request/`

Valid Values: A valid ucs-x rest API path

Changes Take Effect: After restart

Introduced: 8.5.200.02

Specifies the UCS-X request API path.

ucs-x-url

Default Value: An empty string

Valid Values: The valid http URL of the ucs-x service; for example: `https://ucsx-g1-usw1.genhtcc.com`

Changes Take Effect: After restart

Introduced: 8.5.200.02

Specifies the URL of the UCS-X service.