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## Genesys Engage Digital (eServices)

services Section

12/17/2025

## services Section

- `third-party-max-queueing-time`
- `third-party-pool-size`

### third-party-max-queueing-time

**Default Value:** 15000

**Valid Values:** Any integer greater than 0

**Changes Take Effect:** At start/restart

Specifies the maximum time (in milliseconds) that third-party requests from Interaction Server wait in the E-mail Server queue before being considered too old and rejected. These requests are related to routing blocks that E-mail Server implements, such as Autoresponse, ACK (for acknowledgement), Forward, and so on.

### third-party-pool-size

**Default Value:** 50

**Valid Values:** Any integer greater than 1

**Changes Take Effect:** At start/restart

Specifies the thread-pool size for Service processing.