



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage Digital (eServices)

mime-customization Section

mime-customization Section

- `enable-inbound`
- `enable-inbound-debug-log`
- `enable-outbound`
- `enable-outbound-debug-log`
- `inbound-class-name`
- `inbound-keep-received-mime`
- `outbound-class-name`
- `outbound-keep-sent-mime`

enable-inbound

Default Value: false

Valid Values: true, false

Changes Take Effect: At the next pop cycle

Enables (true) or disables (false) inbound mime customization. If set to **true**, a valid transformer fully qualified class name must be specified for the `inbound-class-name` option.

enable-inbound-debug-log

Default Value: false

Valid Values: true, false

Changes Take Effect: At the next pop cycle

Enables (true) or disables (false) inbound mime customization debug logging.

enable-outbound

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Enables (true) or disables (false) outbound mime customization. If set to "true", a valid transformer fully qualified class name must be specified for the `outbound-class-name` option.

enable-outbound-debug-log

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Enables (true) or disables (false) outbound mime customization debug logging.

inbound-class-name

Default Value:

Valid Values: A fully qualified transformer class name

Changes Take Effect: At the next pop cycle

Specifies the fully qualified Java class name of the custom inbound transformer, in the format `email.transformer.inbound.MyClass`, where `email.transformer.inbound` is the package name, and `MyClass` is the class name.

inbound-keep-received-mime

Default Value: false

Valid Values: true, false

Changes Take Effect: At the next pop cycle

Specifies whether the received, unmodified mime content of an e-mail is saved in the Universal Contact Server database in addition to the "E-mail Server ready to be processed" content. If set to **true**, the unmodified mime content is saved. If set to **FALSE**, it is not saved.

outbound-class-name

Default Value:

Valid Values: A fully qualified transformer class name

Changes Take Effect: Immediately

Specifies the fully qualified Java class name of the custom outbound transformer, in the format `email.transformer.outbound.MyClass`, where `email.transformer.outbound` is the package name, and `MyClass` is the class name.

outbound-keep-sent-mime

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately

Specifies whether the mime content after transformation of an outgoing e-mail is saved in the Universal Contact Server database in addition to the initial content. If set to **true**, the mime content of the sent message is saved. If set to false, it is not saved.