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Genesys Engage Digital (eServices)

endpoints:<tenant_dbid> Section

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<tenant_dbid> in this section name represents the database ID of the tenant, in decimal format. For example, a complete endpoints section name might be: **endpoints:101**. Each **endpoints:<tenant_dbid>** section can contain multiple options, whose name is any string and whose value is the name of a queue.

Because E-mail Server supports only a single tenant, you must create no more than one **endpoints:<tenant_dbid>** section in E-mail Server.

- default

default

Default Value: <queue name>

Valid Values: Any string that matches the name of an existing Interaction Server queue

Changes Take Effect: Immediately

Specifies the default endpoint, which E-mail Server uses when it cannot find a match for any of the endpoints listed as options in the **endpoints:<tenant_dbid>** section.