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Genesys Engage Digital (eServices)

channel-chatbot-monitor-addp Section

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- **enabled**
- **local-timeout**
- **remote-timeout**
- **trace-mode**

enabled

Default Value: false

Valid Values: true, false

Changes Take Effect: Immediately for new connections

Enables (true) or disables (false, the default) an addp for connections to Chat Server for all chat bot sessions.

local-timeout

Default Value: 7

Valid Values: Any integer from 1-84600

Changes Take Effect: Immediately for new connections

Specifies the duration, in seconds, that Bot Gateway Server sends polling signals to the Chat Server.

remote-timeout

Default Value: 11

Valid Values: Any integer from 1-84600

Changes Take Effect: Immediately for new connections

Specifies the duration, in seconds, that Chat Server sends polling signals to the Bot Gateway Server.

trace-mode

Default Value: off

Valid Values: client, remote, full, off

Changes Take Effect: Immediately for new connections

Specifies the level of logging for ADDP.

- **client:** Select Trace On Client Side to turn on ADDP at the client. The client application will generate ADDP-related messages in its logs.
- **remote:** Select Trace On Server Side to turn on ADDP at the server. The application will generate ADDP-related messages in its logs.
- **full:** Select Trace On Both Sides to turn on ADDP at both the client and server. The Client and server applications will both generate ADDP-related messages in their logs.
- **off:** Select Trace Is Turned Off to turn off ADDP tracing altogether. ADDP-related messages will not be generated.