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Genesys Engage Digital (eServices)

Genesys Driver for use with Apple Business Chat via Hub

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Options for this component are contained in the following configuration sections:

- [channel-abc-hub](#)
- [operational-notifications](#)

Tip

In the summary table(s) below, type in the Search box to quickly find options, configuration sections, or other values, and/or click a column name to sort the table. Click an option name to link to a full description of the option. Be aware that the default and valid values are the values in effect with the latest release of the software and may have changed since the release you have; refer to the full description of the option to see information for earlier releases.

Power users: [Download a CSV file](#) containing default and valid values and descriptions.

The following options are configured at the application level (in other words, on the application object).

Section	Option	Default	Changes Take Effect
channel-abc-hub	driver-classname	com.genesyslab.mcr.smsenrichment.abc.HubDriver	After restart
channel-abc-hub	inbound-route		After restart
channel-abc-hub	inbound-route-by-call	An empty string	After restart
channel-abc-hub	media-type-chat-by-call	applebcsession	After restart
channel-abc-hub	password		After restart
channel-abc-hub	session-asyncmode	false	After restart
channel-abc-hub	ucs-in-use	true	After restart
channel-abc-hub	x-hub-apikey		After restart
channel-abc-hub	x-hub-baseurl		After restart
channel-abc-hub	x-hub-channelid		After restart
channel-abc-hub	x-hub-pull-reserve-time	10	After restart
channel-abc-hub	x-hub-pull-size	1000	After restart
channel-abc-hub	x-hub-pull-timeout	1000	After restart
channel-abc-hub	x-hub-userid		After restart
Section	Option	Default	Changes Take Effect

Section	Option	Default	Changes Take Effect
channel-abc-hub	x-media-subtype-chat		After restart
channel-abc-hub	x-media-type-chat	applebcsession	After restart
operational-notifications	msg-not-delivered	Your message could not be transmitted. Please try again later or call our hotline. We apologize for the inconvenience.	After restart
Section	Option	Default	Changes Take Effect