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Genesys Engage Digital (eServices)

operational-notifications Section

4/9/2025

operational-notifications Section

- [msg-not-delivered](#)

msg-not-delivered

Default Value: Your message could not be transmitted.\nPlease try again later or call our hotline.\nWe apologize for the inconvenience.

Valid Values: Any string

Changes Take Effect: After restart

Introduced: 9.1.000.03

Enables users to customize the auto-reply message in case of Genesys Hub outage.