

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Outbound Contact Deployment Guide

Starting and Stopping Procedures

Starting and Stopping Procedures

These topics explain how to start and stop Outbound Contact with the Solution Control Interface (SCI), and how to start and stop Outbound Contact Server and CPD Server manually:

- Prestart Information
- Using Solution Control Interface
- Starting Manually
- Stopping Manually
- Connection and Reconnection