

GENESYS

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Outbound Contact Deployment Guide

Manually Define Outbound Configuration Objects/Table Access Object

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These topics explain how to create and configure each of the Outbound-related objects in Genesys Administrator:

- Overview
- Outbound-Specific Configuration of Objects
- Table Access Object
- Field Object
- Format Object
- Calling List Object
- Filter Object
- · Time Zones
- Treatment Object
- · Campaign Object
- Campaign Group Object
- Outbound Schedule Object

Important

- You can also use Configuration Manager or Genesys Administrator to configure these objects.
- Because the Dependencies and Permissions tabs for these configuration objects do not contain any information that is specific to Outbound Contact, they are not described in this chapter. For information about these tabs, see *Framework Genesys Administrator Help.*