

# **GENESYS**

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## Outbound Contact Deployment Guide

Line-Side Section

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The line-side section is ignored when CPD Server is used with Dialogic DM3 hardware. The /config/fcd/pcd Dialogic files must be used instead.

If you are using the line-side-dm3 and cas-dm3 line types, you cannot modify the bit mask parameters through the CPD Server configuration options. Instead, you use the Dialogic \*.config, \*.fcd, and \*.pcd files. These files are located at \$DIALOGICDIR\data. Consult the Dialogic documentation for more information on modifying these files.

#### off-hook-bit-mask

· Type: Optional

Default Value: a-on; b-on;

• Valid Values: a-off;b-on; a-off;b-off; a-on;b-off; a-on;b-on;

• Specifies the mask for a T1/E1 line that is off-the-hook.

#### on-hook-bit-mask

• Type: Optional

Default Value: a-off;b-on;

• Valid Values: a-off;b-on; a-off;b-off; a-on;b-off; a-on;b-on;

• Specifies the mask for a T1/E1 line that is on-the-hook.

#### rcv-idle-bit-mask

Type: Optional

Default Value: a-off; b-on;

• Valid Values: a-off;b-on; a-off;b-off; a-on;b-off; a-on;b-on;

• Specifies the mask that indicates a T1/E1 line in an idle state.

#### snd-idle-bit-mask

• Type: Optional

• Default Value: a-off; b-on;

• Valid Values: a-off;b-on; a-off;b-off; a-on;b-off; a-on;b-on;

• Specifies the mask that the Dialogic board sends to a switch to make a T1/E1 line idle.