



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Outbound Contact Deployment Guide

Design and Configuration Task Summary

12/14/2025

Design and Configuration Task Summary

Contents

- [1 Design and Configuration Task Summary](#)

Designing and Configuring SCXML Treatments

Task	Related Procedures and Actions
1. Configure the Statistical Days and Statistical Tables.	See the procedure Configuring Statistical Days and Statistical Tables for Time Ranges .
2. Design the treatment scripts(s).	Create the .xml or .scxml files according to your treatment requirements. Some requirements may include the following: • Customer Contact According to Daytime Intervals • Record-Processing Order • Other Usages of SCXML Treatments
3. Configure the treatment options.	See Configuring SCXML Treatment Options .
4. Deploy the treatment script(s).	See the procedure Deploying a Treatment Script to an Application Server (IIS) .