

## **GENESYS**

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## Outbound Contact Deployment Guide

**Outbound Contact Configuration Options** 

## Outbound Contact Configuration Options

These topics describe each of the options that you can configure to ensure that Outbound Contact performs as needed in your environment:

- Overview
- Outbound Contact Server Options
- CPD Server Options

| ys Administrator, all Outbound Contact nat were located on the Annex tab of the e Outbound Contact objects (with the of SCXML options configured at the OCS on level), are located on the Options tab. |
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