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Outbound Contact Deployment Guide

General Logging

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The applications that are part of the Outbound Contact Solution conform to Genesys logging standards. See the *Framework Management Layer User's Guide* for more information about enabling and modifying the output log.

Outbound Contact Server generates a log file after its first successful start. This log file contains configuration settings printout for OCS, as well as a detailed description of the actions that have occurred.

If you configure the Framework `keep-startup-file` option to `true`, a second log is also generated, which contains initial information about connecting to Configuration Server. For additional information on configuring this option, see the description of the `keep-startup-file` option in the *Framework Configuration Options Reference Manual*. The level of output is determined by the `verbose` option in the `log` section.