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Outbound Contact Deployment Guide

AM-beep-tones Section

12/23/2025

AM-beep-tones Section

The am-beep-tones section contains definitions of the answering machine final beep tone, as given by the option `am-beep-tone->n>`. This section can contain up to 10 different tone definitions, with each tone numbered 1 to 10 in the option name (for example, `am-beep-tone-1`). CPD Server only processes this section if the AM final beep detection is enabled with the option `am-beep-detect` set to `yes` or `true`.

am-beep-tone-<n>

- Type: Optional
- Default Value: No default value
- Valid Value(s): Valid definition of a beep tone, in the format described below.
- Changes Take Effect: After the application is restarted
- Specifies an AM final beep tone in the following format:

`<tone type>;<first frequency, Hz>;<first frequency deviation,Hz>;<second frequency, Hz>;<second frequency deviation, Hz>`

where:

`<tone type>`--1 (single-frequency tone) or 2 (dual-frequency tone).

`<first frequency, Hz>`--First frequency in Hz.

`<first frequency deviation, Hz>`--First frequency deviation in Hz.

`<second frequency, Hz>`--Second frequency in Hz; 0 (zero) if single-frequency tone.

`<second frequency deviation, Hz>`--Second frequency deviation in Hz; 0 (zero) if single-frequency tone.

- For example, the following is a definition for a single-frequency tone:

`am-beep-tone-1 = 1;1000;50;0;0`

Note:

Only burst tones (no cadence) can be configured and detected as AM final beep tones. CPD Server detects the trailing edge of the tone burst.