

## **GENESYS**

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## Orchestration Server Migration Guide

Rollback Procedure

## Rollback Procedure

## **Important**

Use this procedure ONLY if you need to restore your previous ORS configuration.

If you experience problems upgrading ORS, you can return to your existing previous ORS configuration by doing the following:

- 1. In Configuration Manager, open the Properties dialog box for the ORS Application object.
- 2. On the Options tab, click the **Import from Configurations File** icon and locate the configuration file you previously exported as described in the Migration Procedure. This procedure overwrites the options on this tab with those in the configuration file.
- 3. If you changed settings on other tabs, return them to their previous settings.