Orchestration Server Developer's Guide

Collect Digits

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Collect Digits

The following SCXML strategy collects a set of digits from a caller. The digits collected is returned in the _event.data.digits object and is stored in the user data.

```
<scxml version="1.0" xmlns="http://www.w3.org/2005/07/scxml"
       xmlns:queue="www.genesyslab.com/modules/queue"
       xmlns:dialog="www.genesyslab.com/modules/dialog"
       initial="initial">
  <state id="initial">
       <transition event="interaction.added" target="dialog">
               <script>
                       _data.ixnid = _event.data.interactionid;
               </script>
       </transition>
  </state>
  <state id="dialog">
       <onentry>
               <dialog:collect>
                       <dialog:input max_digits="6" abort_digits="'1'" term_digits="'9'"
total_timeout="20" ignore_digits="'hj'"
                       backspace_digits = "'kl'" reset_digits="'123'" clear="false"
start_timeout="10" digit_timeout="5"/>
               </dialog:collect>
       </onentry>
       <transition event="dialog.collect.done" target="exit">
               <script>
                       _genesys.ixn.setuData({ "CED" : _event.data.digits }, _data.ixnid );
               </script>
       </transition>
       <transition event="error.dialog.collect" target="error"/>
  </state>

  <final id="exit"/>
  <final id="error"/>
</scxml>
```