

## **GENESYS**

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## Orchestration Server Migration Guide

HA ORS Migration Procedure to 8.1.4 when Persistence Enabled

## HA ORS Migration Procedure to 8.1.4 when Persistence Enabled

This procedure applies if you have Orchestration Server 8.1.3 installed and are upgrading to a later version. It also applies when migrating from Orchestration Server 8.1.3 to 8.1.4.

**Note:** If the \_sendSessionRecovered parameter in an SCXML strategy is not set to true, a session may not be recoverable.

- 1. Switch over a primary ORS instance to a backup mode.
- 2. Stop the ORS instance that is running in backup mode.
- 3. Upgrade the ORS Application, as follows:
  - a. Store the existing configuration option settings in a \*.cfg file using the Export utility in Configuration Manager. Preserve this \*.cfg file in a secure location in case you need to rollback later.
  - b. Install the new ORS Application; refer to the Installation section in the *Orchestration Server 8.1.4* Deployment Guide.
  - c. Specify any new configuration options on the **Options** tab of the ORS Application, if required.
- 4. Start the ORS Application that you just upgraded. Refer to Starting and Stopping in the Orchestration Server 8.1.4 Deployment Guide.
- 5. Make sure that the Application started in backup mode.
- 6. Switch over the ORS instance currently running in primary mode to run in Backup mode. The ORS instance that you just upgraded is now running in primary mode.
- 7. Stop the ORS instance that is currently running in backup mode.
- 8. Upgrade that ORS Application using the steps in step 3.
- 9. Start the ORS Application that you just upgraded, and make sure it is running in backup mode.
- 10. Perform steps 1-9 for each of the other ORS nodes.