

GENESYS

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Orchestration Server Developer's Guide

Play Announcement With One Prompt

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The following SCXML strategy plays an announcement to a caller.

```
<scxml version="1.0" xmlns="http://www.w3.org/2005/07/scxml"</pre>
        xmlns:queue="www.genesyslab.com/modules/queue"
        xmlns:dialog="www.genesyslab.com/modules/dialog"
        initial="initial">
  <state id="initial">
        <transition event="interaction.added" target="dialog"/>
  </state>
  <state id="dialog">
        <onentry>
                <dialog:play language="'English(US)'">
                        <dialog:prompts type="ann">
                                <dialog:prompt interrupt="true" intid="1"/>
                        </dialog:prompts>
                </dialog:play>
        <transition event="dialog.play.done" target="routing"/>
        <transition event="error.dialog.play" target="error"/>
  </state>
  <final id="exit"/>
  <final id="error"/>
</scxml>
```