

GENESYS

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Orchestration Server Deployment Guide

Configuration Options

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ORS options are placed in the following option folders:

- For the ORS Application,
 - In the orchestration, persistence, scxml, log, elasticsearch, and mcr sections of the Options tab of the ORS Application object's Properties dialog box (legacy method).
 - In the orchestration, persistence, scxml (except system-id option), elasticsearch, and mcr sections of the Annex tab of the Transaction List object for Enhanced Orchestration Cluster Configuration (introduced in 8.1.400.64). For more information, see Clustering, Enhanced Orchestration Cluster Configuration section.
- For DN (Extension or Routing Point), or Interaction Queue object, in the Orchestration section of the Annex tab of the appropriate Properties dialog box.
- For Script objects of type Enhanced Routing, in the Application or ApplicationParms section of the Annex tab of the appropriate Properties dialog box.

For detailed option descriptions, see:

Application-Level Options
Common Log Options
Switch gts Options
DN-Level Options
Enhanced Routing Script Options