WhatsApp Guide

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4/7/2025

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> **Important**
>
> Use of the WhatsApp channel requires approvals by WhatsApp/Meta and Genesys Product Management.
>
> Current WhatsApp Business API On-Premises client version supported: 2.53.2

This document describes how to deploy and use the Genesys driver and plugin for WhatsApp.

- Deploying the WhatsApp Driver
- Deploying Genesys Hub Plug-in for Workspace Desktop Edition
- Sample Business Process for WhatsApp
- Handling WhatsApp Interactions on Workspace Desktop Edition