Genesys Driver for SMS and MMS Guide

SMS Inbound Messages Attributes

12/22/2025

SMS Inbound Messages Attributes

The following attributes are commonly used in regular workflows. However, your environment might have unique workflows that contain attributes that are not described on this page.

Name	Type	Comment	Example
MediaType	string	Media type of interaction	**smssession**
FromAddr	string	Source address (phone number)	**16501111111**
PhoneNumber	string	Source address (phone number - the same value as FromAddr)	**16501111111**
ToAddr	string	Destination address (phone number)	**16502222222**
Subject	string	Message subject (initial portion of message content)	**Test SMS message**
_smsSeqNumber	string	Sequence number from SMSC	**2654**
_smsInbDataEnc	string	Data encoding used in message	**1**
_smsSrcAddrTon	string	Source address TON (type of number)	**0**
_smsSrcAddrNpi	string	Source address NPI (numeric plan indicator)	**0**
_smsSrcNumber	string	Source address (phone number)	**16501111111**
_smsDestAddrTon	string	Destination address TON (type of number)	**0**
_smsDestAddrNpi	string	Destination address NPI (numeric plan indicator)	**0**
_smsDestNumber	string	Destination address (phone number)	**16502222222**
_smsText	string	Message content	**Test SMS message**
_umsChannel	string	Name of DMS channel that submitted message	**channel-sms-example**
_umsInboundIxnSubmittedBy	string	Name of application that submitted message	**DMS_900_smsmms**
_msg_CreatedAt	string	Creation date of message	**2019-01-28T02:39:56.035Z**