

GENESYS

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User's Guide

Stopping LRM

Stopping LRM

You can stop LRM by using Solution Control Interface (SCI). This is the recommended method. You can also use a manual procedure to stop LRM.

From SCI (recommended)

Stopping LRM from SCI

- 1. On the list pane in the SCI Applications view, select your LRM Application object.
- 2. Do one of the following:
 - On the toolbar, click Stop.
 - From the Action menu, select Stop.
 - Right-click the Application object to access the shortcut menu, and then select Stop.
- 3. In the confirmation box that appears, click Yes. SCI stops your LRM application.

On Linux

Stopping LRM on Linux from the command line

 On the command line, enter the following: kill -SIGTERM <processid> Where <processid> is the application's Linux process ID.

Stopping LRM on Linux from the console window

1. From the application console window, press CTRL+C. **Note:** If you are using LCA and SCS, you can also use SCI to stop LRM.

On Windows

Stopping LRM on Windows from the console window

 From the application console window, press CTRL+C. Note: If you are running LRM as a Windows Service, you should stop it only from the Services Control Manager.

As a Windows Service

Stopping LRM as a Windows Service

- 1. Open the Control Panel, and then double-click Services.
- 2. In the Services list box, select your LRM service, and then click Stop.