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# Genesys Knowledge Center Deployment Guide

Configuring Resource Access Points

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# Configuring Resource Access Points

Genesys Knowledge Center requires two types of Resource Access Points to be configured:

- **Elasticsearch Resource Access Point** - used by the Knowledge Center Server to access the Elasticsearch cluster
- **CMS Resource Access Point** - used by Genesys components (for example, Universal Contact Server 9.1) to access the Knowledge Center CMS nodes within a cluster

## Elasticsearch Resource Access Point Configuration Options

In section **resource**:

- option **type** must be set to value "elasticsearch".

For more information see [Configure access to Elasticsearch](#).

## CMS Resource Access Point Configuration Options

CMS Resource Access Point must have following options configured:

In section **resource**

- option **type** must be set to value "loadbalancer".
- option **solution** must be set to value "cms".