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Genesys Knowledge Center User's Guide

Escape Codes and Sequences

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Since the delimiters <\$ and \$> have special meanings when they appear in field codes, you cannot include them “as is” in a standard response. If you want to write a standard response that includes either or both of these field code delimiters, you must insert a space between the two symbols that make up each delimiter. For example, here is a valid standard response:

These field codes are great! You begin them with < \$ and end them with \$ >.