



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Knowledge Center Migration Guide

Genesys Knowledge Center Migration Guide

12/19/2025

# Genesys Knowledge Center Migration Guide

## Tip

The latest version of our documentation (titled “**Current**”) relates to release **9.0.x**.

This guide contains migration procedures for the following:

- Knowledge Center Server
- Knowledge Center CMS

## Tip

Read the procedure relevant to your migration in full before you begin, to ensure that you are prepared to perform all the steps.