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Genesys Knowledge Center Deployment Guide

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Tip

The latest version of our documentation (titled “**Current**”) relates to release **9.0.x**.

What is Genesys Knowledge Center

Provides an overview of the Knowledge Center functionality and architecture:

[What is Genesys Knowledge Center](#)
[Genesys Knowledge Center Components](#)
[High-level architecture](#)
[Terminology](#)

Planning your Deployment

Describes major considerations while planning a deployment of your Knowledge Center cluster:

[Prerequisites](#)
[Sizing Information](#)
[Hardware Recommendations](#)
[Software Configuration](#)

Installation and Deployment

Step-by-step guide of Knowledge Center service deployment (see [main page](#) for full list):

[Before You Begin](#)
[Configuring the Knowledge Center Cluster Application](#)
[Installing the Server](#)
[Installing the CMS](#)

Post Installation and Deployment

Describes tuning options and additional functionalities to tune the Knowledge Center to your business needs:

[Access Permissions](#)
[Configuration Options](#)
[Load Balancing Configuration](#)
[Security](#)
[Translation Service](#)

Knowledge Center in Production

Tips & tricks on operating your Knowledge Center cluster in production:

[Monitoring Knowledge Center](#)

[Sample UI](#)

[Importing Data into the Knowledge Center Server](#)