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Genesys Knowledge Center Deployment Guide

Configuring CMS to Work with PostgreSQL

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Important

PostgreSQL is supported starting from 8.5.304.xx release of the Genesys Knowledge CMS. Please use the latest stable version of PostgreSQL.

Prerequisites

- Create new database in PostgreSQL
- Create user account to access the database

Configuring CMS

1. Configure database properties in the Genesys Knowledge Center Cluster application.
2. Open Genesys Administrator and navigate to **Provisioning > Environment > Applications**.
3. Select the application defined for the Knowledge Center Cluster and click **Edit**.
4. From the **Options** tab in the **cms.cluster** section, set the following options:
 - for option **type** set **postgre** value.
 - **dbConnectionUrl** - to JDBC connection string for connection to PostgreSQL Server following the format:
`jdbc:postgresql://<host_of_PostgreSQL>:<port_of_PostgreSQL>/<CMS_DB_name>`
 - **dbUsername** - set to the username that needs to be used to login to PostgreSQL.
 - **dbPassword** - set to the password for db account.

Note: Description of options in **cms.cluster** section can be found in [Configuration Options](#).