

## **GENESYS**

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### Genesys Knowledge Center Developer's Guide

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Welcome to the Genesys Knowledge Center Developer's Guide. This document provides information about how you can integrate Knowledge Center for your website and environment. See the summary of chapters below:

#### Integration

Find out how Knowledge Center works with other Genesys components.

Integrating with Genesys Web Engagement

#### Using Knowledge On your Web Site

Learn how to add Knowledge Center to your web resources.

Simple Integration for Pre-Production Environment

#### Integration with Web

Find out more information on the User Interface, including Knowledge Agent and Widgets.

Sample UI

Improving Contact Us Form