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Genesys Knowledge Center Deployment Guide

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What is Genesys Knowledge Center

Provides an overview of the Knowledge Center functionality and architecture:

[What is Genesys Knowledge Center.](#)
[Genesys Knowledge Center Components](#)
[High-level architecture](#)
[Terminology](#)

Planning your Deployment

Describes major considerations while planning a deployment of your Knowledge Center cluster:

[Prerequisites](#)
[Sizing Information](#)
[Hardware Recommendations](#)
[Software Configuration](#)

Installation and Deployment

Step-by-step guide of Knowledge Center service deployment (see [main page](#) for full list):

[Before You Begin](#)
[Installing the Cluster Application](#)
[Installing the Server](#)
[Installing the GMS](#)

Post Installation and Deployment

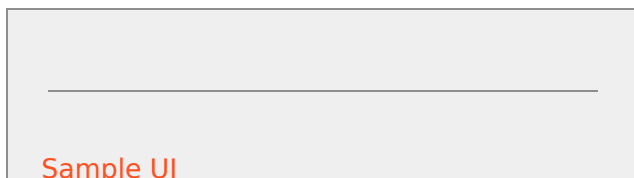
Describes tuning options and additional functionalities to tune the Knowledge Center to your business needs:

[Access Permissions](#)
[Configuration Options](#)
[Load Balancing Configuration](#)
[Security](#)
[GEO Location](#)
[UTF8](#)
[Supported Languages](#)

Knowledge Center in Production

Tips & tricks on operating your Knowledge Center cluster in production:

[Monitoring Knowledge Center](#)



Sample UI

Importing Data into the Knowledge
Center Server