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# Genesys Knowledge Center Deployment Guide

Terminology

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# Terminology

| Term           | Meaning   |
|----------------|---|
| cluster        | Set of the Knowledge Center Servers that are working together using the same knowledge.                     |
| knowledge base | Collection of your knowledge sharing same taxonomy (set of categories) and covering same domain/sub-domain. |
| node           | One instance of the Genesys Knowledge Center Server.  |
| replica        | backup shard of data used to guarantee data redundancy.   |
| shard          | The way to divide your knowledge base on chunks that can be distributed between different servers.          |